

# We're Moving to Surrey

The Motor Vehicle Sales Authority of British Columbia, currently located in Burnaby, but relocating to Surrey, is recruiting to fill the following positions:

## **CONSUMER SERVICES OFFICER File #CSO 0801**

The Consumer Services Officer (CSO) is responsible for the initial documentation and assessment of complaints made by members of public, industry and other enforcement agencies regarding alleged improper practices and actions in the provincial motor vehicle sales industry. Following initial assessment, the CSO will select the appropriate action, including the referral of complaints to the Compliance Services team, additional inquiries, consumer education, or the coordination of dispute resolution.

## **LICENSING OFFICER File #LO 0802**

The Licensing Officer (LO) performs a customer service role by responding to enquiries received by telephone, email, fax and in person, providing specific information to motor dealers, motor dealer salespersons, and others, concerning licensing and renewal processes. Position also responds to inquiries and requests from the general public concerning industry licensing as well as the VSA mandate and objectives.

**Please refer to our web site [www.vehiclesalesauthority.com](http://www.vehiclesalesauthority.com)**

**If you are qualified, we invite you to apply by sending your resume and covering letter by July 6, 2008 to:**

**[resumes@mvsabc.com](mailto:resumes@mvsabc.com) or fax 604-294-9313. No phone calls please**

**Thank you for your interest, only applicants selected for an interview will be contacted**



Motor  
Vehicle Sales Authority  
of British Columbia