



Website Redesign Launches Monday, July 6

The fully redesigned, easy-to-navigate site includes these features:

- An *industry-only* action menu to reach common tasks in one click
- Mega menus that allow all users to quickly find multiple pages and forms with just one click
- Links to recent *Bulletins*, *Alerts* and *What's New* can be found on every page
- Language and font size options to allow more users to browse the site
- An enhanced compliance section promotes transparency and accountability
- The uncluttered layout and one-click design matches current web design standards

The transition is expected to be nearly seamless and the new site will be monitored for broken links and errors. However, glitches may occur. Please let us know if you have any problems.

The website content is responsive to all mobile device screen sizes. However, course registration, payment screens and other online services remain optimized only for the desktop. The limited mobile device functionality of these pages is due to current Microsoft CRM constraints.

The screenshot shows the website interface with several key features highlighted by green circles:

- Navigation:** "Select Language" and "A A A" (font size) are circled in the top right.
- Industry Tasks:** A dropdown menu labeled "Industry Tasks: I want to..." is circled.
- Mega Menu:** A horizontal navigation bar with "Consumers", "Dealers", "Salespeople", "Compliance", and "About the VSA" is circled.
- Content Grid:** The main content area is divided into four columns:
 - Investigation Outcomes:** Compliance Action Overview, Registrar's Decisions, Judicial Reviews, Compliance Undertakings, Court Orders, Compensation Claim Results.
 - Dealer Conditions:** General Information, Offsite Sales & Special Events, Consignment Sales, Advertising Guidelines, Dealer and Salesperson Guidelines.
 - Salesperson Conditions:** New Salesperson FAQs, Salesperson Certification Course, Continuing Education (CE), Forms (Consumer Complaint Form, Compensation Fund Claim Form).
 - Resolve a Problem:** When the Dealer Is Licensed, When the Dealer Is Not In Business, Contact Us, Report a curber or an unlicensed dealer, Report a Curber Form.
- Footer/Bottom Section:**
 - Consumer Resources:** Watch video buying tips, Test your buying knowledge with a quiz, Print a buying checklist, Find a licensed dealer in your area, Resolve problems with a licensed dealer.
 - New Dealers & Salespeople:** Become a licensed salesperson, Become a licensed dealer, Read investigation outcomes.
 - Consumer Tips:** June 24, 2015: Push Pull or Drag Sales Basics; March 23, 2015: Curber Charges Remind Consumers of Risks; March 17, 2015: Choosing a dealership? Look for industry best practices.