



VSA Issues Warning to Richmond Used Car Buyers

As a measure to prevent further harm to consumers, the Vehicle Sales Authority issued [a province-wide News Release](#) to warn consumers about purchasing vehicles from Arthur Tong or Delta Well *dba.* New Star Motors.

As detailed in the News Release, which went out to nearly 400 provincial news outlets on July 11, Arthur Tong deliberately sold vehicles with tampered odometers while posing as a private seller. Following the initial investigation and suspension of the motor dealer in November 2015, the VSA supervised the return of over \$118,000 to 30 consumers. This included four vehicle buybacks. Through this pro-active case file management, 30 possible claims to the Motor Dealer Customer Compensation Fund were avoided.

In a follow-up Hearing in May 2016, it was apparent to Ian Christman, Registrar of Motor Dealers, that Mr. Tong “was not apologetic” nor did he show any “indication of remorse or any evidence of rehabilitation or insight into the impact of his actions.”

As a result, the Registrar cancelled the dealer registration of Delta Well *dba.* New Star Motors. Moreover, Arthur Tong was issued a lifetime ban on selling vehicles and having any affiliation with a motor dealer in B.C.

However, there remains a concern that Mr. Tong may continue to operate as an unlicensed dealer and pose harm to consumers. To protect the public interest, anyone who is aware of any unlicensed or prohibited activity by Mr. Tong should contact the VSA.

Find out more about the investigation and hearing here:

[May 24, 2016 Full Registrar’s Decision](#)

[May 24, 2016 Decision Summary](#)

[November 13, 2015 Decision Summary](#)

The News Release has been picked up by numerous news outlets throughout the province. Some media coverage included:

[Peace Arch News](#)

[Delta Optimist](#)

[Voice Online](#)

[Surrey Now](#)

[24 Hours Newspaper](#)