



## CARPROOF Glass Record Reporting Enhanced

Following concerns raised by BC motor dealers and the VSA, CARPROOF Vehicle History Reports have been modified to assure that costs associated with glass damage are not being missed. This is critical for BC dealers, as the courts have said that all damages, including glass repairs, must be used to calculate whether total damages exceed \$2,000. Damages are cumulative and not per incident, so knowing all damage repair costs is essential.

CARPROOF says that Glass Records will be found under the "Other Damage Records" header in the "Accident, Collision and Damage Detail" section of the report.

### Accident, Collision and Damage Detail CARPROOF

If the vehicle has had any history of accidents, collisions or damage in either Canada or the U.S., the records are outlined in this section.

#### Accident/Damage Estimates

Accident estimate records are generated by collision estimating facilities from the process of estimating the amount and extent of damage to a vehicle. Estimates in some cases have associated insurance claims.

| Incident Date      | Location | Estimate Date | Type of Record | Detail | Amount | Odometer |
|--------------------|----------|---------------|----------------|--------|--------|----------|
| No estimates found |          |               |                |        |        |          |

| Other Damage Records |                 |  |                |          |  |          |
|----------------------|-----------------|--|----------------|----------|--|----------|
| Incident Date        | Location        |  | Type of Record | Detail   |  | Odometer |
| 04/15/2013           | Ontario, Canada |  | Glass Record   | \$800.00 |  |          |

If there are **only** Glass Records in this section of the report, they will be called out specifically in the REPORT SUMMARY as "Glass Records Found."

### REPORT SUMMARY

**Highlights:** Accident Free

- Accidents / Damage:** Glass Records found
- Canadian Registration:** Ontario (Normal)
- Stolen Status:** Not actively declared stolen
- U.S. History:** No U.S. history found
- Recalls:** No information available
- Condition History:** 7 record(s) found

### QUESTIONS?

**WE'RE HERE TO HELP.**

CALL  
1.866.835.8612

EMAIL  
support@carproof.com

If there are Glass Records **plus** other damage records, then the REPORT SUMMARY will show "Damage Records Found" as it currently does when damage is found. View a sample CARPROOF report here.

### Damage disclosure best practices

- Disclose all damages, even if the \$2,000 threshold for a mandatory declaration is not met
- Provide a copy of a current and appropriate vehicle history report
- Recognize that *the positive duty to enquire and disclose* may not be met by a vehicle history report alone
- Additional tools that can assist a dealer in meeting their legal duties include a vehicle inspection, a mechanical inspection, past maintenance records, and any other information available to the dealer or required by the circumstances.