

Compliance Activities July 1—September 30, 2019

This quarter included two Decisions of the Registrar and no Compliance Undertakings. These two decisions involved a licensing application and an application for reconsideration. Activities in the past three months also included responding to over 1,104 enquiries from consumers, closing 93 investigations with consumer restitution over \$769,000, and completing 177 dealership inspections. All formal compliance activities are posted on the VSA website within seven days of the decision date. Previous compliance activity reports are also available on the [VSA website](#) and may be a useful tool for dealers to evaluate their current business practices.

Decisions of the Registrar on Business Practices and Licensing Matters

Decision Date	Respondent	Issue	Outcome
August 29, 2019	Imad Abdullah Rashid c.o.b. as Imad Rashid (Unlicensed)	Application for reconsideration	Application denied
August 20, 2019	Hassan Mahfouz	Salesperson licence application review; service of notices and orders	Hearing adjourned so the Authority can re-serve the Notice of Hearing.



The VSA is an independent, non-profit agency that oversees the retail sales of personal-use motor vehicles in British Columbia. Please send your questions and comments to communications@mvsabc.com