

Compliance Activities April 1—June 30, 2020

This quarter included five Decisions of the Registrar and two Compliance Undertakings. These undertakings involved deceptive acts and practices, dealer not registered, misleading advertising, and breach of the Code of Conduct. All formal compliance activities are posted on the VSA website within seven days of the decision date. Previous compliance activity reports are also available on the [VSA website](#) and may be a useful tool for dealers to evaluate their current business practices.

Decisions of the Registrar on Business Practices and Licensing Matters

Decision Date	Respondent	Issue	Outcome
April 9, 2020	Justin Kyle Plosz	Application for reconsideration	Application denied
April 16, 2020	Barnes Wheaton (North Surrey) Chevrolet Buick GMC Ltd.; Devron Donald Quast	Deceptive acts and practices	Administrative penalties; conditions to dealer registration; conditions to salesperson licence; compliance order; costs
May 8, 2020	Federation Auto Ltd.; Alaa Aloussi	Dealer registration application	Registration denied; conditions to salesperson licence
June 4, 2020	Anita L. Prince (Unlicensed)	Unlicensed dealer/curbing	Compliance orders; administrative penalty
June 30, 2020	Preferred Auto Group Inc. dba We Do Salvage, Abraham Walton	Deceptive acts or practices	Not under VSA's jurisdiction; claim dismissed

Undertakings

Decision Date	Respondent	Issue	Outcome
April 16, 2020	Delainie Shaw	Deceptive acts and practices; violation of the Code of Conduct	Administrative penalty; conditions on licence
May 12, 2020	Harjinder Dhaliwal	Salesperson acting as an unlicensed dealer/curber; misleading advertising; deceptive acts or practices; Code of Conduct breached	administrative penalty; investigative costs

COVID-19 VSA Office Reminders

A reminder that the VSA office is closed to visitors.

We encourage you to reach out to us online or by phone, as many of our services are available [online](#). If you have any questions or concerns, call us at 604-574-5050.

You can also contact us the following ways: Licensing@mvsabc.com or by phone at 604-575-7253

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