

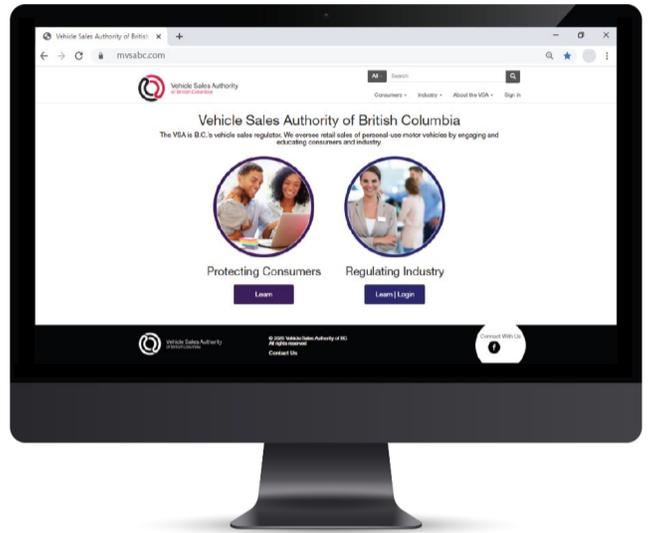
Introducing the New VSA Online Experience *New website and VSA Online Licensee Services*

The Vehicle Sales Authority is thrilled to announce the upcoming launch of our newly redesigned website on November 23rd.

With the goal of providing an improved user experience for you, our website will feature:

- a streamlined design and easy navigation
- simplified content and easy to find info
- a brand new Information Centre that houses a collection of resources for industry
- ...and so much more. [Click here](#) for a sneak peek!

VSA Online Licensee Services will also have a fresh new look with better functionality.



What does this mean for me?

If you're a **dealer**: New salespeople can apply for their VSA licence and register for the self-study online Licensing course in one easy step, simply by creating and signing into their Online Licensee Services account. Once signed in they can also monitor their application status.

If you're a licensed **salesperson**: You can renew your licence and register for the Continuing Education unit quicker and easier than before. You will receive further information and login instructions to the new Online Licensee Services *when you receive your licence renewal notice email*. Please do not create a new account until you receive your renewal notice.

We hope you'll enjoy your visit to the new www.VehicleSalesAuthority.com website. Your feedback is important to us - if you have any questions or comments, please let us know by contacting [VSA Communications](mailto:communications@mvsabc.com).



Changes to Licensing Courses

Please note that the following changes to the Salesperson and Wholesaler Licensing course will be made effective November 23rd:

- Students will be automatically registered into the applicable course when their licence application has been processed, and they must complete and pass the course before their Conditional License expiry date
Note: If a student has not completed or passed their course by their Conditional Licence expiry date, their Conditional Licence will become expired and the student may no longer act in the capacity of a salesperson
- Course refund requests that are provided in writing within 5 business days of course access will be issued, subject to the course refund schedule. Licensing fees remain non-refundable. For more details, [click here](#) for our complete course and refund policies

Please note: VSA Online Licensee Services will be unavailable from 5pm on Thursday, Nov 19th to 8:30am on Monday, Nov 23rd. Users will not be able to submit their online application or register for any courses online, including Continuing Education (CE Units) during this time. We apologize for any inconvenience and thank you for your patience as we update our system.

Reminder: The VSA office is closed to the public. Please continue to reach out to us by [email or by phone](mailto:communications@mvsabc.com).

