



You can use this form to notify the Vehicle Sales Authority of BC ("VSA"), if you believe a person is operating as a curber - an unlicensed motor dealer - in contravention to the *Motor Dealer Act*.

To find out what the VSA can do with curbers, see the Fact Sheet at this [\[LINK\]](#). If this form was mailed to you, the fact sheets at the indicated links will be attached to the form.

Provide as much details as you can. Providing false and misleading information is an offence under the *Motor Dealer Act*.

**DO NOT enter any private property to obtain information on the following topics.**

VSA Consumer Services: 604.575.7255 or toll-free at 1.877.294.9889 [www.VehicleSalesAuthority.com](http://www.VehicleSalesAuthority.com)

## **Section 1. Curber**

Curber's name \_\_\_\_\_ Curber's address \_\_\_\_\_

Telephone number(s) used by Curber \_\_\_\_\_

Website(s) used by Curber \_\_\_\_\_

Are you aware of any relationship between the curber and a licensed motor dealer/wholesaler? If yes, please provide details.

No       Yes \_\_\_\_\_

## **Section 2. Vehicle(s)**



To find out types of vehicles the VSA can deal with, see the Fact Sheet "Vehicles under the Jurisdiction of the VSA" at this [\[LINK\]](#).

Location of motor vehicle(s) on display \_\_\_\_\_

Year, make & model of vehicle(s) \_\_\_\_\_

Vehicle Identification Number(s) (VIN) \_\_\_\_\_

License plate number(s) \_\_\_\_\_

Telephone number(s) displayed on vehicle(s) \_\_\_\_\_

Approximate number of vehicles \_\_\_\_\_ Date observed \_\_\_\_\_



If you have more details about your concern or issue, please provide them below. Add pages if you need more room. If you have relevant supporting documents, please send them with this form.

Additional statement attached: Yes  No

Supporting documents attached: Yes  No

**Section 3. Your contact information**



How much personal information you provide to us is up to you. If we do not receive any contact information from you, it will be impossible for us to respond to you regarding your concern or issue. However, if you prefer to remain anonymous, please let us know below and we will respect your preference.

By providing your e-mail address, you authorize us to send you correspondence by e-mail.

- I prefer to remain anonymous. I do not want to receive any communications from the VSA regarding my concern or issue.
- I prefer to remain anonymous. I would like to receive communications from the VSA regarding my concern. My limited contact information is provided below.
- My contact information is provided below.

First name \_\_\_\_\_ Last name \_\_\_\_\_  
 Daytime phone \_\_\_\_\_ E-mail \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ Province \_\_\_\_\_ Postal code \_\_\_\_\_

**Section 4. Terms of service and signature**



Please review the VSA Complaint Handling Terms of Service at this [\[LINK\]](#).

- I agree to the VSA Complaint Handling Terms of Service

Signature: \_\_\_\_\_

Name: \_\_\_\_\_  
*first name last name*

Date: \_\_\_\_\_  
*day month year*



Please send your completed form and the supporting documents to the VSA Consumer

Services: By e-mail: [consumer.services@mvsabc.com](mailto:consumer.services@mvsabc.com), or

By mail: Vehicle Sales Authority of BC  
Suite 280 - 8029 199<sup>th</sup> Street, Langley, BC V2Y 0E2, or

By fax: 604.575.7080

For more information, please contact the VSA Consumer Services at 604.575.7255 or toll-free at 1.877.294.9889 or visit our website at [www.VehicleSalesAuthority.com](http://www.VehicleSalesAuthority.com).