



UNDERTAKING

**IN THE MATTER OF THE *MOTOR DEALER ACT R.S.B.C. 1996 c. 316* and the
*BUSINESS PRACTICES AND CONSUMER PROTECTION ACT S.B.C. 2004, c. 2***

THIS UNDERTAKING is made with an effective date of October ____, 2020

between:

The Pacific Auto Source Ltd. (DL#30649, Cancelled)

and:

The Registrar, Vehicle Sales Authority of BC

WHEREAS:

1. The Pacific Auto Source Ltd. (Dealer#30649, Cancelled), (the "Dealer"), was at all material times a "registered motor dealer", as defined under the *Motor Dealer Act R.S.B.C. 1996 c. 316* ("MDA").
2. The "Registrar of Motor Dealers," as defined under the MDA, (the "Registrar") is responsible for the administration and enforcement of the MDA, its regulations, and prescribed provisions of the *Business Practices and Consumer Protection Act S.B.C. 2004 c. 2* (the "BPCPA");
3. An investigation was conducted after a complaint was received by the Vehicle Sales Authority (the "VSA"). During the VSA's investigation, it was discovered that the Dealer:
 - a. Was advertising a 2001 Toyota Tacoma (the "Vehicle") on its lot for sale, which had several safety and mechanical issues;
 - b. On June 12, 2019 Investigation Officer Bill Manhas, ("IO Manhas") with the assistance of CVSE Inspector Bryan Auld and CVSE Inspector Marcus Sakhon, attended the Dealer lot to conducted a safety inspection of the Vehicle and it was concluded that the Vehicle was unsafe, and the Vehicle was declared "Out of Service";
 - c. The Inspection Report was provided to the Dealer;
 - d. On June 12, 2019, Industry Standards Officer Christina Walker, at the request of IO Manhas, pulled an ad from Google of the Vehicle being advertised for sale by the Dealer. The ad did not include any information

indicating that the Vehicle is "not suitable for transportation" or that it has any safety or mechanical issues.

4. The Registrar asserts that the above detailed conduct violates the following statutory provisions:
 - a. Section 27(b) of the Motor Dealer Act Regulation ("MDAR") for failing to advertise the Vehicle as "not being suitable for transportation";
 - b. Code of Conduct provisions at section 33(2)(a), for failing to act with honesty and integrity; and
 - c. Code of Conduct provisions at section 33(2)(i)(iii), for aiding abetting or causing its sales staff to contravene section 222 of the Motor Vehicle Act and Section 8.01 of the Motor Vehicle Act Regulation.

NOW THEREFORE the Dealer undertakes, acknowledges, and agrees with the Registrar:

5. To comply with the MDA, BPCPA, and the regulations made thereunder;
6. To pay an Administrative Penalty, in the amount of **\$4,000** to deter the Dealer from engaging in conduct similar to the aforementioned contraventions in the future, within thirty (30) days from the execution of this Undertaking;
7. To reimburse the Registrar a total of **\$797.31** representing 100% of the combined investigation costs incurred to date, within thirty (30) days of the execution of this Undertaking;
8. That this Undertaking is binding on the Dealer until such time as it is either terminated in writing by the Registrar or terminated by Order of the Supreme Court of British Columbia;
9. That in addition to rendering the Dealer liable to further penalties and proceedings as provided for under the BPCPA, it is an offence under the BPCPA to fail to comply with any part of this Undertaking that has not been previously terminated; and
10. That the Registrar may, upon breach of any part of this Undertaking by the Dealer, declare the Undertaking to be at an end and may institute such proceedings and take such action under the BPCPA, or the MDA as considered necessary;
11. That any communication with the Registrar in connection with this Undertaking shall be made to the following address:

Registrar of Motor Dealers
Vehicle Sales Authority of B.C.

#280 – 8029 199th Street
Langley, BC V2Y 0E2

And in the case of the Dealer to the following address:

Pacific Auto Source Ltd.
10454 King George Blvd
Surrey, BC V3T 2W8

unless another address for delivery is given to the other party, in writing, by either the Registrar or the Dealer.

12. The Dealer acknowledges and warrants that it has had an opportunity to seek legal advice as to the terms of this Undertaking.

DATED this 7 day of October 2020

Pacific Auto Source Ltd. (DL#30649, Cancelled)

Signature

Authorized signatory name:

ACCEPTED by the Registrar of Motor Dealers this _____ day of October 2020

Ian Christman
Registrar of Motor Dealers